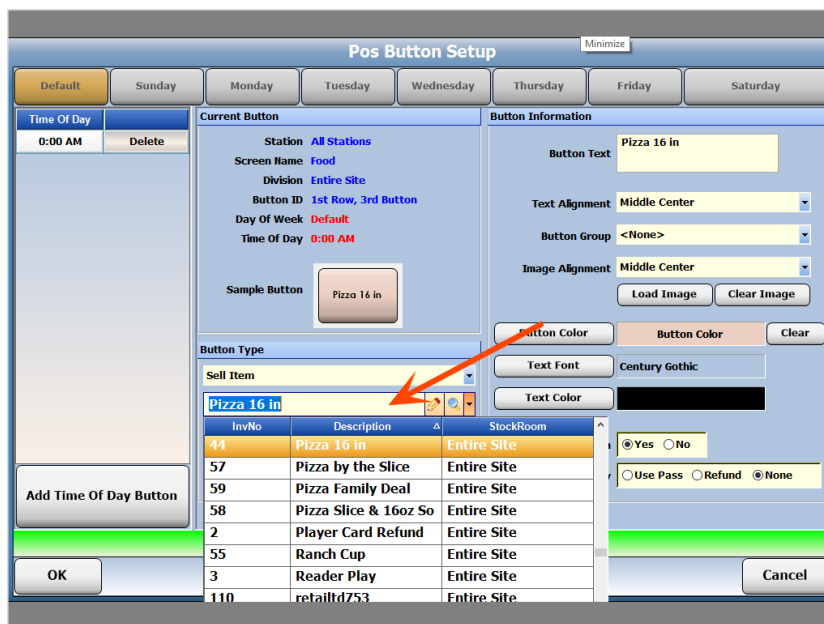


POS Buttons Troubleshooting

Occasionally the POS displays an "ITEM is Not Active" error.

Steps

1. From the **POS**, press **Setup**.
2. Press **Start POS Screen Design**.
3. Press a button that is giving you the error.
4. Press **Edit**.
5. Verify the **Inventory Item** field under the **Sell Item** field is not blank and that it or not a number.



6. Once you have selected an item, press **OK**.
7. Press **Exit**.
8. Press **Exit Design**.
9. Press **Exit Admin**.
10. Log back in to the **POS**.
11. Press the button to sell the item.