POS Buttons Troubleshooting

Occasionally the POS displays an "ITEM is Not Active" error.

Steps

- 1. From the **POS**, press **Setup**.
- 2. Press Start POS Screen Design.
- 3. Press a button that is giving you the error.
- 4. Press Edit.
- 5. Verify the **Inventory Item** field under the **Sell Item** field is not blank and that it or not a number.

Pos Button Setup							
Default	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Time Of Day		Current Button			Button Information		
0:00 AM	Delete	Station All Stations Screen Name Food			Pizza 16 in Button Text		
		Button ID 1st Row, 3rd Button Day Of Week Default			Text Alignment Middle Center		nter 🔹
		Time Of Day 0:00 AM			Button Group <none></none>		
					Image Align	ment Middle Ce	nter 💌
		Sample Button Pizza 16 in				Load In	Clear Image
					Patton Color	r But	ton Color Clear
		Sell Item			Text Font Century Gothic		
					Text Color		
		InvNo	Description	Δ	StockRoom	^	
		44	Pizza 16 in	Entire	Site	I OYes O	No
<u></u>		57	Pizza by the Slic	e Entire	Site	/ OUse Pas	ss ○Refund ⑧None
Add Time Of Day Button		59	Pizza Family Dea	al Entire	Site		
		58	Pizza Slice & 16	oz So Entire	Site		
		2	Player Card Refund Entire		Site		
		55	Ranch Cup	Entire	Site		
ОК		3	Reader Play Ent		Site		Cancel
		110	retailtd753	Entire	Site		

- 6. Once you have selected an item, press **OK**.
- 7. Press Exit.
- 8. Press Exit Design.
- 9. Press Exit Admin.
- 10. Log back in to the POS.
- 11. Press the button to sell the item.